



# Lucy Allan MP



## Christmas Newsletter

### Progress made to protect our A&E services

Anyone who has used A&E at the Princess Royal Hospital or who has waited in an ambulance outside will know it is struggling to deliver the care local people need. Local clinicians, together with the Shrewsbury and Telford Hospital Trust, have put forward new plans to improve patient care and patient experience.

The Princess Royal Hospital will now continue to offer 24/7 A&E services and Same Day Emergency Care for most of the patients it currently treats. Critical care patients with life-threatening conditions will be taken to the specialist unit most suited to their needs, freeing up capacity at the Princess Royal for the vast majority of admissions. Most people never experience a life-threatening critical condition, but they do need accessible A&E care close to home, 24/7, without the long queues and delays which we see at present.

Some local politicians are opposing the entire hospital improvement plan because they want critical care in Telford. Patients have suffered long enough. Blocking the clinicians' plan would mean no improvement to A&E care at PRH and I am keen not to let this debate drag out any longer while my constituents suffer from poor services.

These new plans are worlds apart from the Future Fit proposals and have been achieved in no small part due to the campaigning of the community. We have achieved real change and it is important not to let the perfect be the enemy of the good. We must move ahead now so that patients can see improvements as soon as possible.

### Welcoming Ukrainian Refugees to Telford

As we come together with our families and friends this Christmas, it is important to think about the 12 million Ukrainians who have been forced to flee their homes in the face of unprovoked Russian aggression. Nearly 200,000 Ukrainians have been given refuge in the UK this year, many of whom have been kindly sponsored by families who have generously opened their homes to their new guests.

I was privileged to meet refugees living in Telford and their sponsors at a Help Ukraine Telford coffee morning earlier this year and have been working with constituents to solve bottlenecks in the application process. The generosity of our community has been inspiring.



*"As Telford's MP, it is my number one priority to support you, your family and our town through this challenging winter.*

*Please do not hesitate to contact my office for help, advice or guidance. My team and I would be happy to help."*



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### Helpful Contacts:

- [Telford Citizens Advice Bureau](#)  
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- [Telford & Wrekin Council](#)  
01952 380000
- [Emergency Welfare Assistance](#)  
01952 380400
- [Telford & Wrekin Household Support Fund](#)  
[householdsupportfund@telford.gov.uk](mailto:householdsupportfund@telford.gov.uk)

### Get in touch:

- 01952 290039
- [www.lucyallan.com](http://www.lucyallan.com)
- [lucy.allan.mp@parliament.uk](mailto:lucy.allan.mp@parliament.uk)
- [fb.com/LucyAllanForTelford](https://fb.com/LucyAllanForTelford)
- House of Commons  
London  
SW1A 0AA



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### Highlight visits of the year

This year, I have been lucky enough to meet with many local businesses, schools, community groups and constituents.

Two personal highlights were my visit to the All Nations Community Grocery in Ketley and its wonderful volunteers who work throughout the week to support those experiencing hardship by helping residents with a food shop for as little as £4.

I also got to visit the dedicated volunteers keeping Telford's steam railway running—a vital community asset that showcases the best of our industrial heritage. The passion of the volunteers was inspiring and I have since spoken to the Council to request their engagement with the volunteers to futureproof this unique local experience.

### Fighting for a Conservative Council

Away from the national debate in Westminster, we cannot forget the crucial 2023 local elections in Telford. Our town has had a Labour Council for many years and it is time for new leadership that puts residents first.

Residents are not fooled by the Council's PR and write to me on a regular basis to raise concerns about Council decision making and mismanagement.

Telford & Wrekin Council routinely prioritises self-promotion of the Leader and political point scoring over its responsibilities to residents. Telford needs change. Local Councillors are the heart of our communities and it is crucial we support the best person for your ward.

### Christmas and the new year

As we look forward to spending time with our families and friends over the Christmas period, it is crucial that we think of those in our community who are most in need.

The new Prime Minister, Rishi Sunak, has made it clear that his Government will put those struggling financially at the heart of its plans. I am grateful for the Government's energy price guarantee which will insulate households from the worst impacts of the cost of living crisis. As your MP, I will work around the clock to help residents with casework and raise their concerns at the highest levels of Government. On this newsletter are the contact details for my office and for useful helplines that you may wish to use. Please do get in touch.



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